



TERMS & CONDITIONS

Terms and conditions for individual reservations:

- All rates quoted are on a room only per night basis unless otherwise indicated.
- All bookings are subject to availability.
- Rooms will be kept until 18:00 on day of arrival unless otherwise assured or guaranteed.
- Full pre-payment of accommodation amount required in order to secure your booking.
- Check-in is from 14:00 and check-out is by 10:00.
- Contracted rates may be closed out during special events at the discretion of the Hotel. Contact the reservations office for information in this regard.
- Any pricing which includes a component of third-party charges i.e. parking fees may be changed without notice should this component fee be increased.
- Guaranteed reservations will be held for first night only, after which the accommodation will be released.
- Cape Diamond Hotel reserves the right to discontinue any promotion at their discretion.
- Please note that the credit card used to make payment needs to be presented upon check-in

CANCELLATION POLICY PER BOOKING

- Cancellations - for two or less rooms - within 48 hours prior to arrival will be subject to a full cancellation fee of the value of the accommodation booked.
- Cancellations - for three to nine rooms - within seven days prior to arrival will be subject to a full cancellation fee of the value of the accommodation booked.
- Cancellations - ten rooms or more, group cancellation policy will apply.
- Guaranteed reservations will be held for first night only, after which the accommodation will be released.
- Rates may be subject to change
- All rates include VAT @ 15% but exclude the 1% Tourism Levy applicable presently in South Africa.
- Further terms and conditions may apply.